

# All About Hostel Hire

Thanks for your interest in hiring Inveraray Hostel for exclusive use. We hope you find the following information about hostel hire helpful. If you have any questions, please contact us by email [info@inverarayhostel.co.uk](mailto:info@inverarayhostel.co.uk) or call 01499 302 454

## The Hostel

The hostel is situated just a couple of minutes' walk from shops, restaurants, pubs & visitor attractions (find more info on attractions & activities on our website). The hostel is a single-storey building, with steps up to the front & back entrances. Unfortunately, it is unsuitable for wheelchair users or those reliant on specially adapted facilities.

Exclusive hostel hire means that only your group will use the hostel during your stay, without service or staff assistance. You will have exclusive use of all hostel facilities, including a drying room, bicycle storage & car park (except staff parking bay). You will have secure 24 hour access to the hostel. Hostel hire cost includes the provision of all bed linen, bath towels, WiFi, tea/coffee, etc.

### Bedrooms

- The hostel has a total of 21 beds (one of which is double), accommodating a maximum of 22 guests in 10 bedrooms

Room 1	1 bunk bed (2)	Room 6	2 bunk beds (4)
Room 2	1 bunk bed, 1 single bed (3)	Room 7	1 single bed (1)
Room 3	Double bed (2)	Room 8	1 bunk bed (2)
Room 4	1 bunk bed (2)	Room 9	1 bunk bed (2)
Room 5	1 bunk bed, 1 single bed (3)	Room 10	1 single bed (1)

### Bathrooms

The hostel has two bathrooms each with 2 toilets, 3 wash basins & 1 shower, plus 1 separate shower unit. Toilet paper, hand soap & bath towels are provided

### Kitchen & Dining Area

- We have a compact & well equipped self-catering kitchen for guest use, complete with gas hob/oven, microwave, kettles, toaster, 2 fridges (one with a small freezer compartment). All crockery, cutlery, pots/pans & utensils are provided, but if you plan to cook for large numbers, it would be wise to bring your own extra large pots or specialist gadgets. Dish cloths, washing-up liquid, etc, is provided
- Tea, instant coffee, hot chocolate, a selection of infusions, milk & sugar are all provided for you
- The dining area seats 24
- Off the kitchen/dining area is a cosy lounge/nook

### Sorry, we do not have or provide...

- a freezer
- travel cots
- guest laundry facilities
- a conference room, TV lounge or games room
- a swimming pool, a hot tub, mini bars or en-suite rooms

## Your Reservation

- Hostel hire is not available during peak Summer weeks (from mid July to end August), during public/bank holidays or local festivals
- The hostel accommodates a maximum of 22 guests & groups are not permitted to exceed this
- Hostel hire tariff: £405 on Sunday, Monday, Tuesday, Wednesday & Thursday nights (except July)  
£475 on Friday & Saturday nights (& Sundays/weekdays in July)
- Minimum 2 night stay applies to group hostel hire
- If the dates requested by your group are available, a provisional booking will be made
- Full cost of the booking plus £150 deposit will be due within 10 days of making a provisional reservation. If no payment has been made 10 days after making the reservation, the reservation will be cancelled without notice

- The deposit of £150 will be reimbursed after the group's departure from the hostel, providing that the hostel has been left in a satisfactory state. All or part of the deposit will be withheld in the case of damage, misuse or abuse to/of facilities &/or equipment
- We expect the group to have a designated group leader/organiser. This will be the person with whom the hostel communicates & who relays all necessary information to other group members; who is responsible for payment of the booking & the conduct of the group during the stay. This just makes it less confusing for all!

## CANCELLATIONS

Reservations are secured upon receipt of payment of the full booking cost + deposit.

For reservations cancelled –

more than 42 days (6 weeks) in advance of booked arrival date, a full refund will be issued.

more than 28 days (4 weeks) in advance of booked arrival date, a partial refund will be issued. The deposit plus cost of first night stay will be withheld.

less than 28 days (4 weeks) in advance of booked arrival date, no refund will be issued.

In the unlikely event that Inveraray Hostel must cancel the reservation, a full refund will be issued.

## Arrival

- Your group can check-in from 2.30pm – 9.30pm. Please let us know what time you expect to arrive
- We (the managers) shall welcome you on arrival, show you around the hostel & provide any information you might need to make the most of your stay in Inveraray.
- We'll ask the group leader to sign a copy of the House Rules (the same as are outlined below) & provide a party list – the names of all group members (this is necessary in case of an emergency). If the group leader will be arriving later than other group members, it may be necessary for someone else to sign on the leader's behalf
- The managers do live on site, but we shall leave you to enjoy private, unsupervised use of the hostel & we may not be at home throughout the duration of your stay. In case of anything unexpected happening, you'll be given our contact details on arrival

## HOUSE RULES

- Do not undertake or permit any illegal or dangerous activity on the premises
- Do not bring animals/pets into the building
- Deposit excess rubbish & recyclable items – EXCEPT GLASS – into the skips on the drive. Please keep clean glass receptacles separate (these will be taken by staff to a community recycling unit)
- Please help us save energy by turning off lights, fans, & heaters in the rooms/corridor/bathrooms when not in use
- Please respect the proximity of neighbours & refrain from behaving in anyway that may cause undue disturbance
- Please respect the privacy of staff living on site & do not trespass staff quarters

### Safety

- Ensure that proper procedures are followed in the case of fire or alarm sounding, as instructed by staff on arrival
- Do not block fire exits
- Do not smoke anywhere inside the building
- Deep-fat frying is not permitted
- Fires are not permitted. If you wish to barbecue on site, please ask us on arrival

### Security

- Ensure that all external doors are locked shut at night & when leaving the hostel empty
- Do not permit unregistered, non-group members access to the hostel during your stay

## Leaving

- Please bring used bed linen (pillow case, duvet cover, fitted sheet) & used bath towels to reception
- Leave the hostel reasonably clean & tidy
- Return all room keys to reception
- Depart the hostel by 10.30 am
- We'll see you off & check over the hostel with the group leader before you leave. If all is fine, the deposit will be reimbursed to you the same day by the same method it was paid to us