

All about hostel hire

Thanks for your interest in hiring Inveraray Hostel for exclusive use. We hope you find the following information about hostel hire helpful. If you have any questions, please contact us by email info@inverarayhostel.co.uk or call 01499 302 562



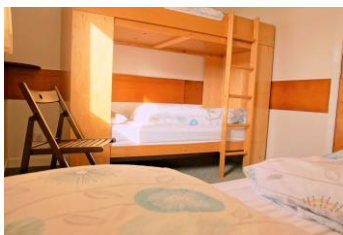
The Hostel

The hostel is situated just a couple of minutes' walk from shops, restaurants, pubs & visitor attractions (find more info on attractions & activities on our website www.inverarayhostel.co.uk). The hostel is a single-storey building, with steps up to the front & back entrances. Unfortunately, it is unsuitable for wheelchair users or those reliant on specially adapted facilities. Exclusive hostel hire means that only your group will use the hostel during your stay, without service or staff assistance. You will have exclusive use of all hostel facilities, including a drying room, bicycle storage & car park (except staff parking bay). You will have secure 24 hour access to the hostel. Hostel hire cost includes the provision of all bed linen, bath towels, WiFi access, tea/coffee, etc.

Bedrooms

The hostel has a total of 21 beds (one of which is double), accommodating a maximum of 22 guests in 10 bedrooms

Room 1	1 bunk bed (2 guests)	Room 6	2 bunk beds (4 guests)
Room 2	1 bunk bed, 1 single bed (3 guests)	Room 7	1 single bed (1 guest)
Room 3	1 double bed (2 guests)	Room 8	1 bunk bed (2 guests)
Room 4	1 bunk bed (2 guests)	Room 9	1 bunk bed (2 guests)
Room 5	1 bunk bed, 1 single bed (3 guests)	Room 10	1 single bed (1 guest)
The hostel accommodates a maximum of 22 guests & groups are not permitted to exceed this			



Bathrooms

The hostel has two bathrooms each with 2 toilets, 3 wash basins & 1 shower, plus 1 separate shower unit. Toilet paper, hand soap, hand towels & bath towels are provided

Kitchen & Dining Area

We have a compact & well equipped self-catering kitchen for guest use, complete with gas hob/oven, microwave, kettles, toaster, 2 fridges (one with a small freezer compartment). All crockery, cutlery, pots/pans & utensils are provided, but if you plan to cook for large numbers, it would be wise to bring your own extra large pots or specialist gadgets. Dish cloths, washing-up liquid, etc., are provided. Tea, instant coffee, hot chocolate, a selection of infusions, milk & sugar are complimentary. The dining area seats 24. Off the kitchen/dining area is a cosy lounge/nook



Your Reservation

We expect the group to have a designated group leader/organiser who is accompanying, or is a member of, the group. This will be the person with whom the hostel communicates & who relays all necessary information to other group members; who is responsible for payment of the booking & the conduct of the group during the stay.

If the dates requested by your group are available, a provisional booking will be made. Full cost of the booking be due within 10 days of making a provisional reservation. If no payment has been made 10 days after making the reservation, the reservation will be cancelled without notice.

Your Stay

Your group can check-in from 2.00pm. Please let us know what time you expect to arrive.

We (the managers) shall welcome you on arrival, show you around the hostel & provide any information you might need to make the most of your stay in Inveraray. We'll ask the group leader to sign a copy of the House Rules (the same as are outlined below) & provide a party list – the names of all group members (this is necessary in case of an emergency).

The managers do live on site, but we shall leave you to enjoy private, unsupervised use of the hostel & we may not be at home throughout the duration of your stay. In case of anything unexpected happening, you'll be given our contact details on arrival

House Rules

- Do not undertake or permit any illegal or dangerous activity on the premises
- No camping permitted whatsoever, in tents, campers, caravans or similar
- Do not bring animals/pets. No pets are allowed on the premises
- Deposit excess rubbish & recyclable items - EXCEPT GLASS - into the skips on the drive. Please keep clean glass receptacles separate (these will be taken by staff to a community recycling unit)
- Please help us save energy by turning off lights, fans, & heaters in the rooms/corridor/bathrooms when not in use
- Please respect the proximity of neighbours & refrain from behaving in anyway that may cause undue disturbance

Safety

- Ensure that proper procedures are followed in the case of fire or alarm sounding, as instructed by staff on arrival
- Do not block fire exits
- Do not smoke anywhere inside the building
- Deep-fat frying is not permitted
- Fires are not permitted. If you wish to barbecue on site, please ask us on arrival

Security

- Ensure that all external doors are locked shut at night & when leaving the hostel empty
- Do not permit unregistered, non-group members access to the hostel during your stay

Leaving

- Please bring used bed linen (pillow case, duvet cover, fitted sheet) & used bath towels to reception
- Leave the hostel reasonably clean & tidy
- Return all room keys to reception
- **Depart the hostel by 10.30 am**
- We'll see you off & check over the hostel with the group leader before you leave.

Tariff 2021

2021	Sunday – Thursday	Friday, Saturday & Holidays
March, October	£400	£400
April, May, June, September	£450	£450
July, August	£500	£500
Christmas/New Year *	£1800 per 3 nights minimum, £400 each additional night	

CANCELLATIONS

Reservations are secured upon receipt of payment of the full booking cost.

For reservations cancelled -

- more than 21 days (3 weeks) in advance of booked arrival date, a full refund will be issued
- more than 14 days (2 week) in advance of booked arrival date, a partial refund will be issued. The first night of the stay will be withheld
- In the unlikely event that Inveraray Hostel must cancel the reservation, a full refund will be issued

* Christmas & New Year Bookings : if cancelled more than 42 days (6 weeks) in advance, a full refund will be issued. If cancelled less than 6 weeks in advance 50% of the booking cost will be withheld